

Quick Start Guide: V6/V7 Price Box

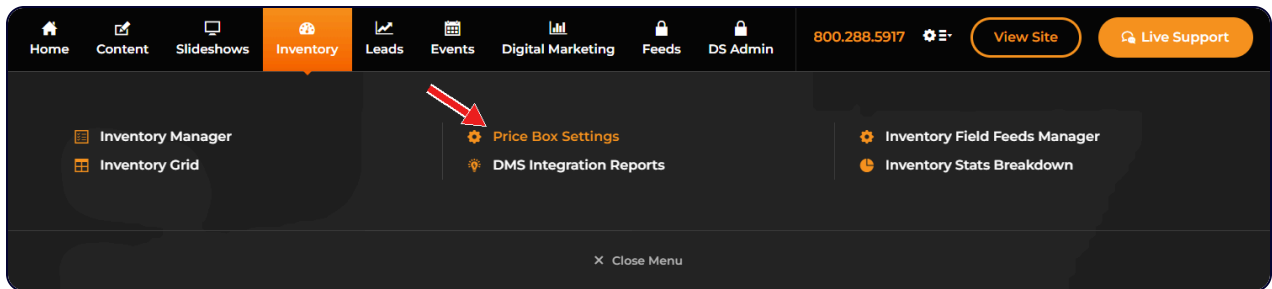
Overview

Price Box gives you the tools to help you show shoppers a single, transparent Total Price on your website—with the fees and discounts that make it up—in a way that better aligns with pricing transparency expectations. This guide walks you through setting up Price Box on your website.

Getting Started

Dealer Spike turns on Price Box for your dealership first. Once it's on, **Price Box Settings** appears in your Admin Panel, and your website keeps its current (legacy) pricing until you switch to the standard display.

1. Log into your Admin Panel.
2. Click **Inventory** in the header navigation at the top of your Admin Panel, then select **Price Box Settings**.



- You can also click **Go to Price Box Settings** in the Pricing Information or Dealer Fees section of a unit in Inventory Manager.
3. Review your display option under **Choose the pricing box display for the VLP/VDP**. Your website uses **Use legacy price box styling and display options** until you change it.

PRICE BOX SETTINGS
Choose the pricing box display for the VLP/VDP:
☒ Use legacy price box styling and display options 
☐ Use standard price box styling and display options (disables all legacy price displays) 

4. Select **Use standard price box styling and display options**. This reveals Unit Type Configurations, all configuration options, and a **Live Preview**.

New Unit Settings **Used Unit Settings** **Standard Price Box Styling (Change)**

Configure each unit type independently. **New Unit Settings** control the New Units display; **Used Unit Settings** control the Used Units display. Inventory Manager values (prices and fee amounts) are shared across both.

Expand each section to customize how prices and disclosures are shown in the price box.

Main Price Display ▾
Configure the main price that will be prominently displayed.

Disclosures ▾

Live Preview
This preview uses sample data from the inventory manager for demonstration purposes only. [Edit Preview Data](#)

Vehicle Detail Page (VDP)

ALL-IN ADVERTISED TOTAL PRICE
\$25,400
\$999 Off!

5. Configure your settings using the steps in this guide, then click **Save New Unit Settings** (or the save button on the **Used Unit Settings** tab).

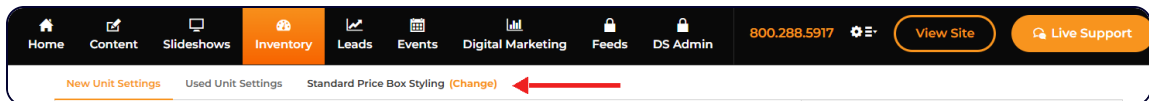
Important: Legacy and Standard Pricing Can't Be Mixed

Switching to the standard display turns off all legacy price displays on your website. You can switch back at any time—see the next box.

You Can Go Back to Your Legacy Display Anytime

Price Box is your choice. If you want your previous pricing display back, you can return to it in a few clicks. **Your Price Box settings are saved**, so nothing is lost.

1. Go to **Inventory** → **Price Box Settings**.
2. At the top of the page, next to **Standard Price Box Styling**, click **Change**.



3. Select **Use legacy price box styling and display options**. Your legacy pricing returns and the Standard Price Box display turns off.

Coming back later? Once you've switched back to legacy, the Change link no longer appears. Go to **Inventory** → **Price Box Settings** and you'll see the same two options you saw when you first started. Select **Use standard price box styling and display options**. Your settings are right where you left them, so you can keep customizing from there.

PRICE BOX SETTINGS

Choose the pricing box display for the VLP/VDP.

☒ Use legacy price box styling and display options

☐ Use standard price box styling and display options (disables all legacy price displays)

Before You Switch to the Standard Display

- **Custom pricing scripts and disclosures:** Tell Dealer Spike about any pricing-related custom scripts, third-party pricing widgets, or custom price-related disclosures on your website. They may break, show a competing price, or conflict with the disclosures Price Box shows, and need to be turned off first.
- **DMS fee data:** If your DMS carries fee information, ask Dealer Spike Support to set up DMS fee mapping before you start.

How the Total Price Is Calculated

When you choose **Calculate Total Price based on Base Price plus Dealer Fees**, your Total Price is calculated automatically (it can't be entered manually):



Key terms used throughout this guide:

- **VDP (Vehicle Detail Page):** The page dedicated to a single unit.
- **VLP (Vehicle List Page):** The page that lists multiple units.
- **Base Price:** The inventory price field, before fees and discounts.
- **Total Price:** The advertised price shoppers see first.

Important: Dealer Responsibility

Price Box provides tools that support pricing transparency, but it doesn't guarantee compliance and isn't legal advice. You're responsible for making sure your advertised prices, mandatory fees, labels, and disclosures meet the OEM MAP policy and FTC guidance that apply to you. Taxes and government fees (title, registration, licensing) are excluded from the Total Price.

Unit Type Configurations

Purpose: Set up pricing separately for New and Used inventory.

- Price Box Settings has two tabs: **New Unit Settings** and **Used Unit Settings**. Each tab controls how that unit type is displayed.
- Prices and fee amounts you enter in Inventory Manager are shared across both tabs.
- Expand each section on a tab to customize how prices and disclosures are shown in the price box: Main Price Display, Disclosures, Fee Breakdown, Price Labels, and Comparison & Savings.



Hot Tip: Settings on the New Unit Settings tab don't carry over to Used Unit Settings. Be sure to configure and save each tab.

Main Price Display

Purpose: Choose the main price shoppers see first, and how it's labeled and explained.

Choose a price field for the total all-in price
☐ Use existing Base Price ?
☒ Calculate Total Price based on Base Price plus Dealer Fees ?

Main Price Display Tooltip
Text shown when the (?) help icon next to the main price is clicked. Accepts plain text or an HTML hyperlink.
Edit Tooltip

To add a hyperlink use format: Learn more

Total Price Label ☒
Controls the label shown above the advertised Total Price. Does not affect the Total Price value.
Edit Label

- **Choose a price field for the total all-in price:**
 - **Use existing Base Price:** Shows your Base Price as the main price.
 - **Calculate Total Price based on Base Price plus Dealer Fees:** Shows the calculated Total Price.
- **Main Price Display Tooltip:** The text shoppers see when they click the information icon next to the main price. Accepts plain text or an HTML hyperlink.
- **Total Price Label:** Turn the label on or off and edit the text shown above the Total Price (for example, "All-in Advertised Total Price"). The label doesn't affect the price.
- **Note:** Every unit needs a Base Price greater than \$0. Units with a blank or \$0 Base Price show "Get a Quote" instead of a price.

Disclosures

Purpose: Show the required disclosure text with your price.

- **Mandatory Dealer Fees Disclosure:** Turn on a message confirming that all required dealer fees are included in the Total Price, and edit the text if needed.
- **Government Fees Disclosures:** Turn on a message confirming that taxes, title, registration, and other government fees are excluded, and edit the text if needed.
- Choose where the government fees disclosure appears: **Show on VDP only** or **Show on VLP and VDP**.
- For state- or region-specific wording, use the tooltip text.

Disclosures ^

Configure required disclosures and text.

Mandatory Dealer Fees Disclosure

☒

Displays a message confirming that all required dealer fees are included in the advertised Total Price.

Edit Disclosure

Includes all mandatory dealer-imposed fees.

Government Fees Disclosure

☒

Displays a message that taxes, title, registration, or other government fees are excluded from the advertised Total Price.

Edit Disclosure

Government fees (taxes, title, registration, or other government fees) excluded.

☐ Show on VDP only

☒ Show on VLP and VDP

Fee Breakdown

Purpose: Control whether shoppers see an itemized breakdown, and set up your five standard fees.

Fee Breakdown Display

- **No breakdown:** Hides the itemized breakdown on both the VDP and VLP.
- **Show breakdown - VDP only:** Shows the breakdown on the VDP only.
- **Show breakdown - VLP and VDP:** Shows the breakdown on the VDP and adds a "See Breakdown" link on the VLP.
- The Total Price is the same with any option.

Fee Breakdown ^

Control whether you want to display a fee breakdown. Fees or discounts with a value set on the inventory unit will always display in the breakdown and count toward the advertised Total Price, even if this setting is off.

Fee Breakdown Display
☐ **No breakdown**
Hides the itemized fee breakdown on both the VDP and VLP. The advertised Total Price is unchanged.
☐ **Show Breakdown — VDP only**
Shows the itemized fee breakdown on the VDP only. The advertised Total Price is unchanged.
☒ **Show Breakdown — VLP and VDP**
Shows the breakdown on the VDP and adds a "See breakdown" link on the VLP that opens the same itemized breakdown.

Fee Settings

- Five standard fees are available: **Freight / Delivery**, **Preparation / Setup**, **Dealer Administrative Fee**, **Upfitting / Customization**, and **Other Mandatory Fees**.
- For each fee, use the toggle to show or hide it, edit the label shoppers see, and enter an optional **Default Value**.
- Tariffs or surcharges can go in Other Mandatory Fees (renamed to "Tariffs" or similar) if desired.
- You don't need to charge all five. Only set up the fees that apply to your dealership.

Freight / Delivery
Edit Label
Freight / Delivery
Enter Default Value(optional) ?
\$500

Preparation / Setup
Edit Label
Preparation / Setup
Enter Default Value(optional) ?
\$400

Fee Category	What It Covers
Freight / Delivery	Cost to transport the unit from the manufacturer or distributor to your dealership.
Preparation / Setup	Prep, inspection, assembly, or setup performed before delivery.
Dealer Administrative Fee	Documentation, processing, or administrative charges you retain.
Upfitting / Customization	Required add-ons, installation, or configuration work before delivery, if applicable.
Other Mandatory Fees	Any other required, dealer-imposed fee not covered above (for example, tariffs).

How Fees Are Applied

- If a unit has no fee value in Inventory Manager, the Default Value applies.
- A fee value entered on a unit in Inventory Manager overrides the Default Value.
- A fee with a value on the unit always appears and counts toward the Total Price, even if the fee is hidden.
- A hidden fee with no value on the unit is left out of both the breakdown and the Total Price.
- Fees and discounts of \$0 don't appear in the breakdown.



Hot Tip: Charge the same fee on every unit? Enter it as the Default Value instead of adding it to each unit.

Price Labels

Purpose: Control the labels for reference prices and supporting text.

- **Base Price Label:** The label for your Base Price line in the breakdown. Base Price and Dealer Discount values set on a unit always display.
- **Dealer Discounts Label:** The label for the discount line. It appears only when a unit has a non-zero discount.
- **MSRP Label:** The label for the Manufacturer's Suggested Retail Price (default: "MSRP (reference)").
- **MSRP Tooltip:** The text shoppers see when they click the information icon next to MSRP.
- **Dealer Retail Label:** The label for your dealer-defined reference price (default: "Dealer Retail (reference)").
- **Display Price Text:** Turn on to show the Price Text from Inventory Manager as supporting text, such as "Great Deal!" It doesn't replace the price.
- You can remove "(reference)" by editing the label on each tab.

Price Labels 

Control the labels for the price fields below.

Base Price and Dealer Discount values set on the inventory unit will always display, regardless of the settings below.

Base Price Label
Base Price is always shown in the breakdown when a non-zero value is present. If Base Price is missing or \$0, the price box is replaced with Get a Quote.
Edit Label

Dealer Discounts Label
Shown in the breakdown only when a non-zero discount value exists on the unit. \$0 discounts are hidden.
Edit Label

MSRP Label
Display label for the Manufacturer's Suggested Retail Price (MSRP). This is a reference price set by the OEM and not the advertised total price.
Edit Label

MSRP Tooltip
Manufacturer's Suggested Retail Price (MSRP) set by the OEM. Shown for reference only and not the advertised total price.
Edit Tooltip

Dealer Retail Label
Display label for a dealer-defined reference price used for comparison only. This is not the advertised total price.
Edit Label

Display Price Text 
Controls whether supporting price text is displayed.

Comparison & Savings

Purpose: Show a reference price and savings message alongside your Total Price.

- **Savings Display:** Choose **No savings displayed**, **MSRP minus Base Price**, or **Dealer Retail minus Base Price**. Savings appear only when the result is a positive amount.
- **Reference Price:** Choose **No reference price**, **MSRP**, or **Dealer retail price**. Only one reference price can be shown at a time, and it appears as the first line in the breakdown.
- The Total Price stays the main price. Savings are informational only and must not be misleading.

Comparison & Savings ^
Configure reference prices and saving display.

Savings Display
Displays a comparison between the Base Price and a selected reference price. Must not be misleading.
☐ No savings displayed
☒ Calculate savings based on MSRP minus Base Price
☐ Calculate savings based on Dealer Retail minus Base Price

Reference Price
Displays are for reference-only comparisons and do not represent the advertised Total Price. Only one reference prices may be displayed.
☐ No reference price displayed
☒ MSRP displayed
☐ Dealer Retail Price displayed

Try it now: The Live Preview sample data uses MSRP \$24,999 and Base Price \$24,000. Choose **MSRP displayed** and **Calculate savings based on MSRP minus Base Price** to see a "\$999.00 Off!" message above the Total Price.

Live Preview

Purpose: See how your price box will look on the VDP and VLP before shoppers do.

- The **Live Preview** panel updates as you change settings and shows both the VDP and VLP.
- It uses sample data. Click **Edit Preview Data** to test your own MSRP, Dealer Retail, Base Price, Dealer Discounts, and Price Text values, then click **Save Preview Data**. Click **Reset Defaults** to start over.
- Preview values don't change your inventory.
- The preview shows the same values and behavior as your website, but your website's theme styling, fonts, and colors will differ.

Edit Preview Data x

MSRP	?	24,999
Dealer Retail	?	25,999
Base Price	?	24,000
Dealer Discounts	?	100
Price Text	?	Great Deal!

[Reset Defaults](#)

Enter Unit Pricing in Inventory Manager

Purpose: Add the prices, discounts, and fees for each unit.

1. Open the unit in **Inventory Manager**.
 2. In **Pricing Information**, enter the **Base Price** and, if needed, the **MSRP** or **Dealer Retail**, **Dealer Discounts**, and **Price Text**.
 3. In **Dealer Fees**, enter any fee that differs from your Default Value. A fee left blank uses your Default Value.
 4. Save the unit, then check the VDP and VLP.
- **Dealer Discounts** (rebates, promotions, or dealer price reductions) lower the Total Price.
 - **DMS fees:** Fields mapped from your DMS update automatically with each feed and overwrite manual edits, so only enter values manually for fields that aren't mapped.
 - If your DMS sends a \$0 amount for a fee, that \$0 overrides your Default Value and the fee doesn't appear. Leave the field empty in your DMS if you want the Default Value to apply.

V7 – Inventory Manager

Pricing and Dealer Fees

[Go to Price Box Settings](#)

MSRP

11399

Dealer Retail

Base Price

10399

Dealer Discounts

500

Price Text

Great Deal!

Freight / Delivery

800

Preparation / Setup

600

Dealer Administrative Fee

250

Upfitting / Customization

Other Mandatory Fees

150

PRICE BOX PREVIEW

Not Editable

ALL-IN ADVERTISED TOTAL PRICE

\$11,899

Great Deal!

Includes all mandatory dealer-imposed fees. Government fees (taxes, title, registration, or other government fees) excluded.

Hide Breakdown

MSRP (reference)	\$11,399
Base Price	\$10,399
Freight / Delivery	\$800
Preparation / Setup	\$600
Dealer Administrative Fee	\$250
Upfitting / Customization	\$200
Other Mandatory Fees	\$150
Dealer Discounts	-\$500
All-in Advertised Total Price	\$11,899

V6 – Inventory Manager

PRICING AND DEALER FEES

Go to Price Box Settings

MSRP11399?

Dealer Retail?

Base Price10399?

Dealer Discounts500?

Price TextGreat Deal!

Freight / Delivery800?

Preparation / Setup600?

Dealer Administrative Fee250?

Upfitting / Customization?

Other Mandatory Fees150?

Color:

Stock Images:Stock Images?

Miles: miles

Vin:

Engine:

Engine Size: cu in

PRICE BOX PREVIEW

Not Editable

ALL-IN ADVERTISED TOTAL PRICE

\$11,899?

Great Deal!

Includes all mandatory dealer-imposed fees. Government fees (taxes, title, registration, or other government fees) excluded.

Hide Breakdown ^

MSRP (reference) ?

\$11,399

Base Price ?

\$10,399

Freight / Delivery ?

\$800

Preparation / Setup ?

\$600

Dealer Administrative Fee ?

\$250

Upfitting / Customization ?

\$200

Other Mandatory Fees ?

\$150

Dealer Discounts ?

-\$500

All-in Advertised Total Price ?

\$11,899

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What Shoppers See

Once you save your settings, shoppers see your Total Price, disclosures, and fee breakdown on your website. Your website will look like either the V7 or the V6 examples shown.

On the Vehicle Detail Page (VDP)

V7 – VDP Desktop (breakdown expanded)

ALL-IN ADVERTISED TOTAL PRICE

\$11,899.00

?

\$1,000.00 Off!

Based on MSRP (\$11,399.00)

Great Deal!

Includes all mandatory dealer-imposed fees. Government fees (taxes, title, registration, or other government fees) excluded.

Hide Breakdown ^

MSRP (reference) ?	\$11,399.00
Base Price ?	\$10,399.00
Freight / Delivery ?	\$800.00
Preparation / Setup ?	\$600.00
Dealer Administrative Fee ?	\$250.00
Upfitting / Customization ?	\$200.00
Other Mandatory Fees ?	\$150.00
Dealer Discounts ?	-\$500.00
All-in Advertised Total Price ?	\$11,899.00

V6 – VDP Desktop (breakdown expanded)

ALL-IN ADVERTISED TOTAL PRICE

\$11,899.00

?

\$1,000.00 Off!

Based on MSRP (reference) (\$11,399.00)

Great Deal!

Includes all mandatory dealer-imposed fees. Government fees (taxes, title, registration, or other government fees) excluded.

Hide Breakdown ^

MSRP (reference) ?	\$11,399.00
Base Price ?	\$10,399.00
Freight / Delivery ?	\$800.00
Preparation / Setup ?	\$600.00
Dealer Administrative Fee ?	\$250.00
Upfitting / Customization ?	\$200.00
Other Mandatory Fees ?	\$150.00
Dealer Discounts ?	-\$500.00
All-in Advertised Total Price ?	\$11,899.00

On the Vehicle List Page (VLP)

V7 – Vehicle List Page (VLP)



2026 Can-Am® Outlander 500

Share

ALL-IN ADVERTISED TOTAL PRICE

\$8,849.00 ⓘ

See breakdown ▾

Includes all mandatory dealer-imposed fees. Government fees (taxes, title, registration, or other government fees) excluded.

Get Financing

GET A QUOTE

DETAILSCONTACT US

Quick Look ▾



2026 Yamaha Grizzly EPS XT-R

Share

ALL-IN ADVERTISED TOTAL PRICE

\$11,899.00 ⓘ

See breakdown ▾

Breakdown	
MSRP (reference) ⓘ	\$11,399.00
Base Price ⓘ	\$10,399.00
Freight / Delivery ⓘ	\$800.00
Preparation / Setup ⓘ	\$600.00
Dealer Administrative Fee ⓘ	\$250.00
Upfitting / Customization ⓘ	\$200.00
Other Mandatory Fees ⓘ	\$150.00
Dealer Discounts ⓘ	-\$500.00
All-in Advertised Total Price ⓘ	\$11,899.00

GET A QUOTE

DETAILSCONTACT US

V6 – Vehicle List Page (VLP)



2026 Can-Am® Outlander 500

Condition: New

ALL-IN ADVERTISED TOTAL PRICE

\$8,849.00 ⓘ

See breakdown ▾

Includes all mandatory dealer-imposed fees. Government fees (taxes, title, registration, or other government fees) excluded.

can-am

MORE INFO

GET A QUOTEVALUE YOUR TRADEGET FINANCINGVIEW DETAILS



2026 Yamaha Grizzly EPS XT-R

Condition: New

ALL-IN ADVERTISED TOTAL PRICE

\$11,899.00 ⓘ

\$1,000.00 Off!

Based on MSRP (reference) (\$11,399.00)

Great Deal!

See breakdown ▾

Includes all mandatory dealer-imposed fees. Government fees (taxes, title, registration, or other government fees) excluded.

yamaha

MORE INFO

GET A QUOTEVALUE YOUR TRADEGET FINANCINGVIEW DETAILS

On Mobile

V7 – VDP Mobile (breakdown expanded)



☰

◀

2026 Can-Am® Outlander 500



ALL-IN ADVERTISED TOTAL PRICE

\$8,849.00 ⓘ

Includes all mandatory dealer-imposed fees.
Government fees (taxes, title, registration, or other government fees) excluded.

Hide Breakdown ^

MSRP (reference) ⓘ	\$7,349.00
Base Price ⓘ	\$7,349.00
Freight / Delivery ⓘ	\$500.00
Preparation / Setup ⓘ	\$400.00
Dealer Administrative Fee ⓘ	\$300.00
Upfitting / Customization ⓘ	\$200.00
Other Mandatory Fees ⓘ	\$100.00
All-in Advertised Total Price ⓘ	\$8,849.00

V7 – VLP Mobile (breakdown open)



☰

Oregon Powersports Inventory

FILTERS

<Page 1 of 1>

Search Inventory...

🔍

Sort By ▾

Show 20 ▾

Showing 1-2 of 2 results



2026 Can-Am® Outlander 500

ALL-IN ADVERTISED TOTAL PRICE

\$8,849.00 ⓘ

See breakdown ^

Breakdown ⓘ

MSRP (reference) ⓘ	\$7,349.00
Base Price ⓘ	\$7,349.00
Freight / Delivery ⓘ	\$500.00
Preparation / Setup ⓘ	\$400.00
Dealer Administrative Fee ⓘ	\$300.00
Upfitting / Customization ⓘ	\$200.00
Other Mandatory Fees ⓘ	\$100.00
All-in Advertised Total Price ⓘ	\$8,849.00

On Mobile (continued)

V6 – VDP Mobile (breakdown expanded)

◀

2026 Can-Am® Outlander 500

ALL-IN ADVERTISED TOTAL PRICE

\$8,849.00 ⓘ

Includes all mandatory dealer-imposed fees. Government fees (taxes, title, registration, or other government fees) excluded.

Hide Breakdown ^

MSRP (reference) ⓘ	\$7,349.00
Base Price ⓘ	\$7,349.00
Freight / Delivery ⓘ	\$500.00
Preparation / Setup ⓘ	\$400.00
Dealer Administrative Fee ⓘ	\$300.00
Upfitting / Customization ⓘ	\$200.00
Other Mandatory Fees ⓘ	\$100.00
All-in Advertised Total Price ⓘ	\$8,849.00

V6 – VLP Mobile (breakdown open)

All Inventory

Search

Q

(Sort By)

▼

☰

◀ 1 of 1 ▶

More ▼

↺

(All Vehicle Types) ▼

(All Years) ▼

2026 Can-Am® Outlander 500

ALL-IN ADVERTISED TOTAL PRICE

\$8,849.00 ⓘ

See breakdown -

Breakdown ⓘ

MSRP (reference) ⓘ	\$7,349.00
Base Price ⓘ	\$7,349.00
Freight / Delivery ⓘ	\$500.00
Preparation / Setup ⓘ	\$400.00
Dealer Administrative Fee ⓘ	\$300.00
Upfitting / Customization ⓘ	\$200.00
Other Mandatory Fees ⓘ	\$100.00
All-in Advertised Total Price ⓘ	\$8,849.00

Quick Reference

Setting	Where It Appears	Options
Main Price Display	VDP, VLP	Base Price or calculated Total Price
Main Price Display Tooltip	VDP, VLP	Editable text or HTML link
Total Price Label	VDP, VLP	On/off, editable label
Disclosures	VDP, VLP	On/off, editable text; government fees on VDP only or VLP and VDP
Fee Breakdown Display	VDP, VLP	None, VDP only, or VLP and VDP
Fees (5 standard)	Breakdown	Show/hide, label, Default Value
Price Labels	VDP, VLP	MSRP and Dealer Retail labels, MSRP tooltip, Price Text on/off
Savings & Reference Price	VDP, VLP	None, MSRP, or Dealer Retail (one at a time)
Unit prices, discounts, fees	Inventory Manager	Per unit; override defaults

Frequently Asked Questions

Why is my Total Price different from my Base Price?

In calculated mode, the Total Price is the Base Price **plus mandatory dealer fees, minus Dealer Discounts**, so it may be higher or lower.

Why is a fee missing, or showing even though I hid it?

A hidden fee still appears when the unit has a value for it in Inventory Manager. To remove it, set the unit's value to \$0 or clear the field. If a fee is missing, check that it's turned on or that the unit has a value.

Why does a unit show "Get a Quote" instead of a price?

The unit's Base Price is blank or \$0. **Enter a Base Price greater than \$0** in Inventory Manager.

Can I show MSRP and Dealer Retail at the same time?

No. **Only one reference price** can be shown at a time.

What if I don't want shoppers to see a fee breakdown?

You can hide it. Your Total Price still displays either way.

Can I create custom fees?

Not at this time. You can rename the five standard fees. If a fee comes from your DMS and you change what it represents, ask Dealer Spike Support to update the mapping too.

Can I customize the tooltip for each fee?

Not yet. You can customize the Main Price Display tooltip and the MSRP tooltip. Per-fee tooltips are planned for a future release.

Can I use different settings for each manufacturer?

Not at this time. Settings are separate for New and Used inventory only.

Do fee values come from my DMS?

It's possible, if your dealership has **DMS fee mapping** set up. Fees can also come from your Default Values or be entered on each unit. If a fee is connected to your DMS, make changes in your DMS, because the next DMS update can overwrite a value entered by hand. To set up DMS mapping, contact support@dealerspike.com.

Why do Payment Genie, Reserve a Unit, Price Drop Alert, leads, or my feeds show a different price?

These tools currently receive the **Base Price**. A future release is expected to have them follow your Main Price Display selection.

Will third-party pricing widgets work with Price Box?

They may not display correctly. Tell Dealer Spike about any you rely on, along with any custom price-related disclosures, before you switch to the standard display.

How do I go back to legacy pricing?

Go to Inventory → Price Box Settings, click **Change** next to Standard Price Box Styling, and select the legacy display. Your previous pricing returns and your Price Box settings are saved. To return to the standard display later, go to Price Box Settings and select the standard option. Your settings will be there. Custom scripts turned off earlier may need to be recreated.

Does Price Box work with rental inventory?

No. Rental inventory isn't supported by Price Box at this time. Price Box also doesn't calculate tax or financing; it displays your advertised price only.

Need Additional Help?

If your question wasn't answered in this guide, reach out to the Dealer Spike team for assistance. We're here to ensure your successful start with Price Box.

Email: support@dealerspike.com